

Project Name:	Department of Energy BMIS-FM
Project Number:	BMIS- Phoenix Project Phase I
DOE Proj Mgr:	Michael Fraser
IBM Proj Mgr:	Don A. Cox, PMP

## Risk Analysis Report

Date.	11/15/2000	Document ID:	ENG 021 / Risk ID 28
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**Describe the risk event or factor that has been identified:** Based on input from the Sandia contractor (site currently using Oracle version 11 commercial), Oracle support for TARS and bugs is not timely.

**Describe possible outcomes that have been identified:** This is an ongoing issue with any major software vendor. Lack of support for critical bugs could significantly impact the project. Specifically, any critical bugs (i.e. no workaround, major dollar impact) not fixed in a timely manner would affect system usage, user confidence, and management support.

<b>Risk Symptom or Trigger</b>	<b>Event Horizon (expected timing if known)</b>
Critical TAR submitted, not fixed in reasonable time frame	Unknown – software not yet installed in production environment.

**Quantification of Impact:** Cannot quantify at present.

### Type of Impact:

Scope: <input type="checkbox"/>	Schedule: <input checked="" type="checkbox"/>	Budget: <input checked="" type="checkbox"/>	Quality: <input checked="" type="checkbox"/>
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### Classified As:

Opportunity to Pursue: <input type="checkbox"/>	Threat to Respond To: <input checked="" type="checkbox"/>
Opportunity to Ignore: <input type="checkbox"/>	Threat to Accept: <input type="checkbox"/>

**Response/Mitigation Strategy and Comments:** This will be an ongoing risk, and will require continuous management. We have some leverage by including a contingent of Oracle consultants on the project. The Oracle Team Lead has extensive experience within the corporation, and many contacts in support. We have a support agreement in place, and based on discussions with the Department, they will consider increasing this to a higher level prior to going into production. A cost benefit will be conducted at that time to weigh the options. We anticipate revisiting this in the FY 2002 period prior to implementing CAP center.

### Risk Identification and Evaluation Review and Sign-off:

<b>DOE Project Manager:</b> Michael Fraser	<input type="checkbox"/> Approved as is
_____ Signature Date	<input type="checkbox"/> Approved pending noted changes
	<input type="checkbox"/> Not Approved

<b>Team IBM Project Manager:</b> Don A. Cox	<input type="checkbox"/> Approved as is
_____ Signature Date	<input type="checkbox"/> Approved pending noted changes
	<input type="checkbox"/> Not Approved